



# Southampton Local Safeguarding Adult Board Strategic Plan 2015-16

## Introduction

This Strategic Plan outlines the work to be undertaken by Southampton Local Safeguarding Adult Board during the two year period 2016-18, it is a shared plan for organisations represented on the LSAB. The plan details how over this time the LSAB will work on key themes and priority areas to evaluate current service provision and ultimately how partners will work together improve outcomes for adults at risk of harm in some key areas of focus. These key areas have been agreed by LSAB and will complement the LSAB and its member's core safeguarding business as detailed in The Care Act 2014 and supporting Guidance from the Department of Health.

The plan should be viewed alongside the LSAB's Annual Reports which give details of the current position in Southampton in relation to the LSAB's work. These can be viewed on the LSAB website: [www.southamptonlsab.org.uk](http://www.southamptonlsab.org.uk). The Southampton LSAB also works within the '4LSAB' area of Southampton, Portsmouth, Hampshire and Isle of Wight. The 4 areas share common safeguarding policies, procedures and guidance for staff to work to. They share a working group to achieve consistency across the areas.

## Priority Issues for 2016-17:

The LSAB has set the following issues as priorities for this coming year, using information presented to the Board throughout the year in terms of local intelligence and performance data, case reviews, audits and agency reports to the Board. A summary of information was also presented by partners to a planning day in February 2016. The LSAB also asked for input into its priority setting from multi-agency professionals involved in its network. Following this consultation the priority areas are:

1.	Ensure all services are identifying and responding to neglect and abuse, including self neglect
2.	Ensure that services are safe and comply with legal duties to protect adults at risk from abuse or neglect
3.	Embed Making Safeguarding Personal (MSP) across the partnership
4.	Improve community engagement and awareness.

The priority from the previous year Business Plan that has been removed was to make better use of local data. Please refer to the annual reports and other key LSAB documents, including recently agreed 4LSAB Policy and Procedures should be reviewed for details of what action has been taken to address this.

## Business As Usual for the LSAB:

This plan gives detail of the key priorities for the LSAB beyond its 'business as usual' which is broadly set out below.

**Safeguarding Adult Reviews:** When there is any failure in safeguarding, the results can be severe and tragic and therefore demand a strong response. The LSAB will carry out Safeguarding Adults Review in some circumstances – for instance, if an adult with care and support needs dies as a result of abuse or neglect and there is concern about how one of the members of the LSAB acted. The Reviews are about learning lessons for the future. They will make sure SABs get the full picture of what went wrong, so that all organisations involved can improve as a result. The LSAB will deliver these according to a *Learning and Review Framework* for Southampton based on that agreed by the 4LSAB's of Southampton, Portsmouth, Hampshire and the Isle of Wight, and will also agree to review cases that do not meet the threshold for a SAR but where learning could be gained. This work is led by the LSAB's Case Review Group.

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**Quality Assurance:** as detailed in its *Quality Assurance Framework* the LSAB will carry out a range of activities to be assured of local practice in keeping people safe, the LSAB will also collate service level information and data regarding local safeguarding services and report this regularly to the LSAB via the Monitoring and Evaluation Group.

**Community Engagement:** as detailed in the *Community Engagement and Awareness Strategy and Plan* which is shared with the Local Safeguarding Children Board (LSCB) and identified below.

**Learning and Development:** this work is led by the Learning and Development Sub Group which is shared with the Local Safeguarding Children Board (LSCB). The group will develop local plans to work within the framework of a *4LSAB Workforce Development Strategy for Safeguarding*. The LSAB will focus on multi agency safeguarding training for professionals and seek assurance of single agency plans for this area.

**Monitoring of Success:**

Progress against this plan will be reviewed and monitored by the LSAB, with Chairs of the relevant sub committees reporting on progress against their actions regularly to the Executive Group of the LSAB. Where necessary and appropriate the Chairs of each sub group will highlight areas of concern and good practice to the Executive for further action.

**Key to abbreviations:**

Board / LSAB: The full board of the Local Safeguarding Adult Board  
L&D: Learning and Development Group  
M&E: Monitoring & Evaluation Group  
4LSAB: Hampshire, Isle of Wight, Portsmouth & Southampton  
HWBB: Health & Wellbeing Board  
DVA: Domestic Violence and Abuse  
HBV: 'Honour' Based Violence  
FGM: Female Genital Mutilation  
FM: Forced Marriage.

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<b>Priority 1: Ensure all services are identifying and responding to neglect and abuse, including self neglect</b>				
<b>OUTCOME</b>	<b>ACTION REQUIRED</b>	<b>BY WHO</b>	<b>BY WHEN</b>	<b>HOW WILL WE MEASURE SUCCESS?</b>
Adults at risk are safeguarded at the earliest opportunity due to higher awareness of risk indicators and through coordinated action to respond to concerns.	Hold a themed LSAB meeting to focus on securing system wide assurance by services including those <a href="#">providing primary care, early intervention or preventative support to enable the identification and management of risk of abuse/neglect including self neglect.</a>	LSA B		
	Deliver thematic review of self neglect cases – using learning to inform future learning and development, awareness raising and services responses to this issue	M&E		
	Seek assurance from providers of accommodation to adults at risk and the wider community, that they are recognising and responding to the indicators of abuse and neglect	LSA B		
	Develop multi-agency professional knowledge of how to aid in the response to missing persons – alongside police response	L&D		
	Deliver a thematic audit of safeguarding issues in cases where there is dual diagnosis of mental health and substance misuse	M&E		
	Raise awareness of financial exploitation and abuse of adults	LSA B		
	Deliver a thematic audit of cases where there is inter familial financial abuse	M&E		
	Deliver a thematic audit of cases of sexual abuse	M&E		
	Deliver a joint Neglect conference with LSCB	L&D		
	Audit and evaluate the success of joint working procedures to safeguard young people in transition from Children services and likely to require support as adults, including those that have additional vulnerabilities such as; former asylum seekers, victims of exploitation and care leavers.	M&E		
Seek assurance of developments to the MASH (Multi Agency Safeguarding Hub) including to include MARAC, to ensure appropriate representation from Adult services.	LSA B			

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<b>Priority 2: Ensure that services are safe and meet the legal duties to protect adults from abuse and neglect</b>				
<b>OUTCOME</b>	<b>ACTION REQUIRED</b>	<b>BY WHO</b>	<b>BY WHEN</b>	<b>HOW WILL WE MEASURE SUCCESS?</b>
Adults at risk are safeguarded at the earliest opportunity due to higher awareness of risk indicators and through coordinated action to respond to concerns.	Seek assurance from the Local Authority and its partners that pathway is in place for; <ul style="list-style-type: none"> <li>• Receiving alerts and concerns – i.e. a ‘front door’</li> <li>• Assessing and managing risk levels</li> <li>• Clear thresholds for appropriate interventions and section 42 enquiries</li> <li>• Out of hour’s provision</li> </ul>	<i>LSA B</i>		
	Deliver a themed meeting to request assurance of compliance in the following areas: <ul style="list-style-type: none"> <li>• Deprivation of Liberty Safeguards (DOLS) activity</li> <li>• Availability of BIA across social and health care providers</li> </ul>	<i>LSA B</i>		
	Seek assurance that there are clear routes to information and advice services from across member agencies	<i>LSA B</i>		
	Ensure that operational redesigns in response to austerity measures are comply with legal obligations and that there is a clear risk assessment regarding the impact of changes on adults at risk of harm	<i>LSA B</i>		
	Evaluate local knowledge of and compliance with the Care Act safeguarding duties via survey of professionals from across the partnership	<i>L&amp;D</i>		

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Priority 3: Embed Making Safeguarding Personal Principles Across the Partnership				
OUTCOME	ACTION REQUIRED	BY WHO	BY WHEN	HOW WILL WE MEASURE SUCCESS?
Adults at risk are safeguarded through interventions which are person centred and reflective of their views and needs.	Seek assurance through the LSAB quality assurance work that board partners are involving: <ul style="list-style-type: none"> <li>• Clients</li> <li>• Family and friends where appropriate, safe, &amp; at the agreement of the client</li> </ul> In the process of safeguarding adults at risk.	M&E LSA B		<i>Responses to 1 questions demonstrate increase in satisfaction with and success of interventions.</i>
	Ensure the principals of MSP are reflected in all 'levels' of learning and development work	L&D		
	Deliver workshops to promote 'MSP' principals to workers in Southampton	L&D		
	Develop toolkit for multi-agency professionals to enable a person centred / MSP approach to safeguarding interventions, including: <ul style="list-style-type: none"> <li>• Providing written information in appropriate and accessible formats, including community languages</li> <li>• Using BSL and community language interpreters appropriately</li> <li>• Identifying and responding to issues of capacity and mental health needs</li> <li>• Identifying and responding to advocacy needs</li> <li>• Encouraging friends, family and carer involvement.</li> </ul>	L&D		
	Develop 'I' questions to be multi-agency and person centred in design, and explore effective ways of collating responses.	M&E		
	Deliver a themed LSAB meeting for MSP	LSA B		
	Ensure a focus on MSP in LSAB Data Set	M&E		

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<b>Priority 4: Improve community engagement and awareness.</b>				
<b>OUTCOME</b>	<b>ACTION REQUIRED</b>	<b>BY WHO</b>	<b>BY WHEN</b>	<b>HOW WILL WE MEASURE SUCCESS?</b>
Adults at risk are safeguarded at the earliest opportunity due to higher awareness of risk indicators and through coordinated action to respond to concerns.	Initiate a local campaign to advertise to the public when and how to raise alerts	LSAB		<i>Responses to 1 questions shows increase in satisfaction with interventions</i>  <i>LSAB is able to use community views to influence developments in provision.</i>
	Increase awareness of what constitutes 'adults at risk' of harm, include a focus on: <ul style="list-style-type: none"> <li>• Younger adults</li> <li>• Local communication as well as national campaigns</li> <li>• Link to local sources of information (e.g. Southampton Information Directory – SID)</li> <li>• Use local radio shows and community links such as Unity 101 to regularly promote safeguarding issues and highlight 'what to do' if you are worried about someone.</li> </ul>	LSAB		
	Ensure targeted work with communities of interest including those from black and minority ethnic, refugee and asylum communities	LSAB		
	Engage with the local voluntary sector to deliver messages including; <ul style="list-style-type: none"> <li>• Faith and community groups</li> <li>• Voluntary groups</li> </ul>	LSAB		
	Consult on this strategic plan with local service users and community groups.	LSAB		

Areas not covered above but raised in Business Planning consultation:

- Increase co working with health partners so they understand duties and expectations
- Data – making best use (should be business as usual?).